



Writtle Surgery Newsletter

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AUGUST/SEPTEMBER
2018

FLU SATURDAY

It always seems too early to talk about the annual flu jabs, however we want to ensure as many eligible patients are vaccinated on Flu Saturday as possible. We apologise but due to a new national supplier delivering the flu jabs we will not receive them until later this year. Flu Saturday will be

The date is 13.10.2018 from 8:15AM-12PM

We have put these clinics on already so if you want to book now you can, you can also walk in on the day!

Please ensure you let us know if you wish to decline the flu, as this will be noted on your record and you wont be asked again (this year)

By having your flu jab here, you are supporting the surgery to continue providing services which many surgeries have stopped as we receive no funding for them, such as ear syringing and leg dressings.

We really appreciate your support when you have your flu jab at the surgery.

Fis, Practice Pharmacist

Fis has joined the practice working on a Monday to see patients with long term conditions, such as asthma and diabetes.

She will offer 20 minute appointments. If you have an annual review due, or a medication review please book with Fis as you are likely to be seen more quickly for a routine appointment with her.

Google reviews

We appreciate all the reviews left on NHS Choices website, however we now receive reviews on google and we would like to encourage patients to leave us a review.

We have free wifi available in the surgery. Thank you for your support.

iPlato

We have received funding to implement a new text message reminder service, please ensure your mobile number is up to date.

You will receive a reminder text message and should you be unable to attend the appointment you can text back CANCEL and this will cancel the appointment for you, we are hoping this will improve our 'did not attend' rate.

You will also receive a text message survey two hours after your appointment, this is an anonymous survey so please do complete it.

If you are unable to attend your appointment then please let us know as soon as possible, this will then allow another patient to have this appointment.