

# Writtle Surgery Newsletter

JUNE/JULY/AUGUST 2019

[www.writtle.gpsurgery.net](http://www.writtle.gpsurgery.net) 01245 421205

If you are unable to attend your appointment then please let us know as soon as possible, this will then allow another patient to have this appointment.

If you call for an appointment on the day and we are full but you still feel you need to be seen the receptionist will ask you what the problem is.

The receptionists do not decide how urgent an appointment is, the GP does but it is imperative you give us an accurate description of the medical issues you are suffering with, thank you.

### Travel advice

This must be booked 6-8 weeks before you travel, if your holiday is sooner than that, we will be unable to offer you an appointment at the surgery. We do not offer private travel advice, we only administer NHS travel vaccinations and depending on the destination of your holiday your nurse may advise you to visit a private travel clinic.

### Waiting for hospital appointments

***If you have been referred by the 2 week wait pathway and haven't heard within this time please speak to the secretary.***

Please do not book appointments here to tell the GP you are waiting to hear from the hospital, we understand how frustrating it is waiting but this is a waste of a GP appointment, there is nothing we can do to chase.

**We advise in the first instance that you call the appointments line at the hospital on 01245 513900.**

Please note you may wait many months before you are offered an appointment.

### FLU Saturdays

Following on from many years of success we are holding two flu Saturdays this year  
14.09.2019 and 21.09.2019.

Please speak to reception to book your name into the clinic but turn up when you like  
between 8AM-12PM

We look forward to seeing you there and remember by having your flu jab here you are directly supporting the surgery.

Dates for the diary

The CCG ask the GPs to attend monthly training with all GPs in Essex once a month, this means we have to close the surgery from 12:30 on those days.

11.07.2019

11.09.2019

10.10.2019

12.11.2019

11.12.2019

11.02.2020

11.03.2020

During this time you can phone 111 for advice and 999 in an emergency

All new patients that register with the surgery will automatically receive online services access, this enables you to book appointments online and request repeat medication.

If you are in the army or are a veteran please ensure you let reception know when you register, this is so we can ensure we receive all your past medical history.

Please remember to register your new baby and book in your 6-8 week check, these are half an hour appointments and so the more in advance the better.

Cryotherapy (freezing)

Unfortunately due to the removal of NHS funding in Mid Essex we have stopped providing this service.

Our preferred method of communication is now text message, therefore please update your mobile telephone number and let reception know if you do not want to receive text messages.